

Southern Ohio Oral and Facial Surgeons Inc. Financial Policy

Thank you for choosing us for your oral surgery needs. We are committed to a successful relationship with you and consider payment for our services a very important part of that relationship. Your clear understanding of this policy is very important, and we are happy to answer any questions that you may have regarding fees and services.

We have several options for payment: Cash, Check, Money Order, Visa, MasterCard and CareCredit.

Insurance coverage can be very confusing. Some of the procedures we perform may be covered by dental insurance, some may be covered by medical insurance, and some may not be covered at all. This varies from insurance carrier to carrier. As a courtesy to our patients we do a benefit call to determine your coverage and submit insurance claims directly to your insurance carrier. However, you will be responsible for paying anything that is not covered by your insurance carrier on the day of service, including your deductible/co-pay.

At your initial exam/consultation, the Doctor will determine a plan of treatment. Anything that requires a pre-treatment estimate by your insurance carrier will be submitted to them by our office. This determines what type of coverage you have and the amount for which you will be responsible. This will give us both a estimate for the amount due on the date of service. Once insurance has paid us, we will refund any excess amount we have collected, if applicable. Please be aware that benefit information received over the phone and pre-treatment estimates do not guarantee payment by the insurance company.

Anyone who does not have insurance coverage will be required to pay the full balance for services rendered on the service date. If you have any questions please do not hesitate to ask. Thank you again for choosing us as your oral surgery provider.

By signing below you are stating that you do understand our financial policy.

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